# MRF EXPLORER TUTORIAL – STATE OF WASHINGTON KAISER PERMANENTE NETWORK

# Introduction

In this tutorial we will walk through the process for checking the contract (negotiated) rates for a common radiology procedure as delivered by the Kaiser Permanente network in the State of Washington ("Kaiser Washington"), specifically in the Spokane area. Note that Kaiser in Washington is essentially a network of providers, quite unlike Kaiser Permanente in California with salaried physicians.

# **Preparing for the Search**

We assume you have billing codes in mind. To search within an MRF, you additionally need to provide relevant EIN or NPIs or both. This section of the tutorial shows one approach for collecting these.

We start with Kaiser Washington's friendly physician (and specialty) search tool provided at https://wa-doctors.kaiserpermanente.org/

Enter "radiology" and we're given a list of facilities and physicians in the network.

		Network	€ English ▼ City, sta	ate or zip	in In
		Summit PPO	▼ Spoka	ane, WA — 99201	4
Good Eveninal					
Browse or search to find the care	you need.				
Q radiology	Ι	×			
Q radiology Names	Ι	×			
Names       Holy Family Hospital-Radiology       Radiology	I	× Care •			
Rames         Moly Family Hospital-Radiology Radiology         Multicare Rockwood Main Clinic Radiology Radiology	I	× Care -			

Scrolling past the facilities we see individual radiologists, and randomly pick the 2<sup>nd</sup> one. The choice doesn't really matter, as presumably all specialists in the same location have contracted with the same negotiated rate schedule:



# Jayson S Brower, MD

Vascular & Interventional Radiology

#### LOCATION

Inland Imaging - Holy Family Imaging Center 5715 N Lidgerwood St, Spokane, WA 99208 Get directions (est. 2.8 miles away)

CONTACT INFORMATION Phone: 509-455-4455



In a single query, MRF Explorer will look up rates for a set of radiologists and other providers. If you wish to check whether Kaiser rates vary by geographic location, then select radiologists from additional locales such as Seattle and Tacoma.

The MRF Explorer requires NPIs to do this look up. You can either use MRF Explorer's built-in lookup form or the CMS provided form at <u>https://npiregistry.cms.hhs.gov/search</u>

MRF Explorer uses the CMS data source, and behaves in the same fashion, but has been simplified for ease-of-use. In the example below we lookup Jayson Brower, MD so we can cut-and-paste his NPI number into the NPIs input field of MRF Explorer.

NPPES NPI Registry

### Search NPI Records

		Any	~			
for individuals				for organizati	ons	
First Name		Last Name		Organization	Name (LBN, DBA, Former	LBN or Other Name)
Jayson		Brower				
City	State		Country		Postal Code	Address Type
	Any	~	Any	~		Any
Check this box to	search for Exact M is by default set to re returned in the searc	atches only 📀 eturn similar and close re ch results.	esults to your se	arch keywords. Yo	ou can check the box abov	re if you only want the exact matches

The NPI search results shows the primary location and taxonomy, confirming we have looked up the correct NPI.

### NPPES NPI Registry

#### JAYSON S BROWER MD

#### Gender: Male



NPI: 1346298361

Last Updated: 2009-07-17 Certification Date:

### Details

Name	Value
NPI	1346298361
Enumeration Date	2006-05-04
NPI Type	NPI-1 Individual
Sole Proprietor	NO
Status	Active
Mailing Address	801 S STEVENS ST SPOKANE, WA 99204-2654 United States Phone: 509-747-4455   Fax:509-363-7064 <u>View Map</u> ☑
Primary Practice Address	801 S STEVENS ST SPOKANE, WA 99204-2654 United States Phone: 509-747-4455   Fax:509-363-7064 <u>View Map</u> ௴

# **Running MRF Explorer**

For this example, we populate the MRF Explorer form with Dr Brower's NPI: 1346298361

You can specify any number of billing codes, but to start off simple, this example features a single billing code of 74176, which is among the top 3 radiology procedures, a non-contrast abdomen and pelvis CAT scan:

The MRF Explorer is an online look-up app for in-network reimbursement rates, for mediservices including physician, hospital, drug, and medical equipment.         In the form below, please specify the MRF, and/or NPIs and/or ElN and/or Billing codes, and a few minutes price data is at your fingertips. The output is provided in the form of a down CSV file that can be viewed and analyzed in MS Excel. This free version limits the CSV out 10,000 rows <i>Clear</i> The MRF URL ③ Sample URL         https://for-big-files.s3.us-west-1.amazonaws.com/sample-files/2022-12-01_KFHP_W         SF-COMMERCIAL-2_in-network-rates.json.zip	lical nd withi nloadea tput to <u>itorials</u>
The MRF Explorer is an online look-up app for in-network reimbursement rates, for median envices including physician, hospital, drug, and medical equipment.         In the form below, please specify the MRF, and/or NPIs and/or ElN and/or Billing codes, and few minutes price data is at your fingertips. The output is provided in the form of a down 2SV file that can be viewed and analyzed in MS Excel. This free version limits the CSV out 0,000 rows <i>Clear</i> The MRF URL ③ Sample URL         https://for-big-files.s3.us-west-1.amazonaws.com/sample-files/2022-12-01_KFHP_W         SF-COMMERCIAL-2_in-network-rates.json.zip	lical ad within nloadeo tput to <u>utorials</u>
the form below, please specify the MRF, and/or NPIs and/or EIN and/or Billing codes, an few minutes price data is at your fingertips. The output is provided in the form of a down SV file that can be viewed and analyzed in MS Excel. This free version limits the CSV out 0,000 rows <u>Help</u> <u>Clear</u> <u>It</u> MRF URL ③ <u>Sample URL</u> https://for-big-files.s3.us-west-1.amazonaws.com/sample-files/2022-12-01_KFHP_V SF-COMMERCIAL-2_in-network-rates.json.zip	nd withi nloaded tput to ( <u>torials</u>
Clear     IL       MRF URL ③ Sample URL     https://for-big-files.s3.us-west-1.amazonaws.com/sample-files/2022-12-01_KFHP_N       SF-COMMERCIAL-2_in-network-rates.json.zip	<u>itorials</u>
MRF URL ③ <u>Sample URL</u> https://for-big-files.s3.us-west-1.amazonaws.com/sample-files/2022-12-01_KFHP_V SF-COMMERCIAL-2_in-network-rates.json.zip	
https://for-big-files.s3.us-west-1.amazonaws.com/sample-files/2022-12-01_KFHP_V SF-COMMERCIAL-2_in-network-rates.json.zip	
EIN ⑦	WA-
EIN ?	- 11
-	
Enter EIN	
NPIs () Lookup Q	
1346298361	1
Billing codes ③	
74176	
Process	

ABOUT EIN: WHILE KAISER DOES HAVE AN EIN, IT IS NOT NECESSARY TO SPECIFY IT, AS THE NPI IS MORE SPECIFIC. Specifying an EIN, without the further restriction of an NPI, would result in bringing back likely identical data, and for potentially thousands of providers in the case of a network such as Kaiser.

Click the Process button to begin the query. Depending on your browser settings, the MRF Explorer will automatically create a file **report.csv** in your browser's download folder, or you will be prompted (as shown below for Google Chrome) to accept or change the suggested filename:

File name:	report.csv
Save as type:	Microsoft Excel Comma Separated Values File (*.csv)

The MRF Explorer will then show progress in the form of internal metrics. Until the download is finished, you'll see a spinner as data is written to **report.csv**, as shown below for Chrome:



*Caution: When opening a report.csv file in Excel, should a billing\_code value begin with a zero, Excel will display the following dialogue.* 

Micros	oft Excel	<
	By default, Excel will perform the following data conversions in this fil <ul> <li>Remove leading zeros</li> </ul>	le:
	Do you want to permanently keep these conversions?	
	Convert Don't Convert Help	

Select Don't Convert

## **Interpreting the Results**

Opening the CSV file in Excel you see a set of columns, who names reflect the CMS fields in the MRF:

MRF Field Name	Explanation/Typical Values
BILLING_CODE_TYPE	Choose among CPT / HCPCS / MS-DRG and other
	popular code systems supported by the MRF
	specification
BILLING_CODE	Alphanumeric value. Make certain to include any
	leading zeros
NEGOTIATION_ARRANGEMENT	Typically ffs which means fee-for-service
	reimbursement but potentially bundle or capitation
DESCRIPTION	Payer's abbreviated description for the billing code.
NEGOTIATED_TYPE	This explains how to interpret the negotiated_rate
	value. There are five allowable values: "negotiated",

	"derived", "fee schedule", "percentage", and "per diem".
BILLING_CLASS	Either <i>professional</i> or <i>institutional</i> , but sometimes omitted.
BILLING_CODE_MODIFIER	Varies according to the billing class. For this Kaiser example, we often see <i>TC</i> for technical component (equivalent to billing_class <i>professional</i> ) and <i>26</i> for the facility fee (equivalent to billing_class <i>institutional</i> )
NEGOTIATED_RATE	Either integer value (for percentages) or decimal value (for dollar amounts). See negotiated_type for an explanation.
EIN	Employer Identification Number (EIN) which is basically equivalent to a TIN issued by the IRS. Every business unit, from a single specialist LLC to a 10,000-specialist hospital network, is issued an EIN. See the FAQ for more background.
NPI	National Provider Identifier (NPI) which is a unique, lifetime identifier for every provider who needs to be reimbursed for their service.

A precise definition of these are provided in the CMS price transparency guide schema <u>specification</u>.

The screenshots below explain the report.csv data. You may be surprised that many rows appear for a single billing code and physician! In fact, Kaiser of Washington provides much better price transparency than is typical for payers. Most payers only show a single rate which *\_should be\_* a maximum rate. Once you understand this example, you will be well equipped to understand MRFs from other payer organizations including their data limitations.

E	2	• : × ~	fx	percentage						
	A	В	С	D	E	F	G	Н	I	J
1	BILLING	BILLING_CODE	NEGO	DESCRIPTION	NEGOTIATED	BILLING_CLASS	BILLING_CODE_	NEGOTIATED_	EIN	NPI
2	CPT	74176	ffs	CT ABDOMEN & PELVIS W/O CONT	percentage	professional		70	911855796	1346298361
3	CPT	74176	ffs	CT ABDOMEN & PELVIS W/O CONT	percentage	institutional		70	911855796	1346298361
4	CPT	74176	ffs	CT ABDOMEN & PELVIS W/O CONT	fee schedule	professional	26	170.71	911939739	1346298361
5	CPT	74176	ffs	CT ABDOMEN & PELVIS W/O CONT	fee schedule	institutional	26	170.71	911939739	1346298361
6	CPT	74176	ffs	CT ABDOMEN & PELVIS W/O CONT	fee schedule	professional	TC	222.27	911939739	1346298361
7	CPT	74176	ffs	CT ABDOMEN & PELVIS W/O CONT	fee schedule	institutional	TC	222.27	911939739	1346298361
8	CPT	74176	ffs	CT ABDOMEN & PELVIS W/O CONT	fee schedule	professional		392.99	911939739	1346298361
9	CPT	74176	ffs	CT ABDOMEN & PELVIS W/O CONT	fee schedule	institutional		392.99	911939739	1346298361

We now examine the results in more detail.

#### BILLING CODE MODIFIER, BILLING CODE, EIN, NPI

Note that columns A, B, I and J reflect the values specified in the MRF Form. If not specified, MRF Explorer, as it finds matches in the MRF file, will automatically populate these.

### NEGOTIATED\_TYPE

Column E Is populated from the MRF. Rows 2 and 3 have a negotiated\_type of *percentage*, and consequently the value 70 in the negotiated\_rate column H should be interpreted as 70%. In the case of Kaiser Washington, this appears to mean that the out-patient fee is 70% of the in-patient fee. Rows 4 through 9 have a negotiated\_type of *fee schedule*, and consequently the decimal values in the negotiated\_rate column H should be understood as the fixed dollar amount for the CAT scan.

Caution: When comparing MRF negotiated\_rates, one needs to be careful to compare apples vs. apples. For this Kaiser MRF, the negotiated\_type is "fee schedule", which is the participant's, beneficiary's, or enrollee's cost-sharing liability for the item or service. In contrast, a negotiated\_type of "negotiated" is presenting the dollar amount that the plan or issuer has contractually agreed to pay an in-network provider. Further, the dollar amount shown for "negotiated" is the base (minimum) amount should the actual fee vary according to individual characteristics.

E	1	• : × ~	fx	NEGOTIATED_TYPE						
	A	В	С	D	E	F	G	H	L	J
1	BILLING	BILLING_CODE	NEGO	DESCRIPTION	NEGOTIATED	BILLING_CLASS	BILLING_	NEGOTIATED_	EIN	NPI
2	CPT	74176	ffs	CT ABDOMEN & PELVIS W/O CONT	percentage	professional		70	911855796	1346298361
3	CPT	74176	ffs	CT ABDOMEN & PELVIS W/O CONT	percentage	institutional		70	911855796	1346298361
4	CPT	74176	ffs	CT ABDOMEN & PELVIS W/O CONT	fee schedule	professional	26	170.71	911939739	1346298361
5	CPT	74176	ffs	CT ABDOMEN & PELVIS W/O CONT	fee schedule	institutional	26	170.71	911939739	1346298361
6	CPT	74176	ffs	CT ABDOMEN & PELVIS W/O CONT	fee schedule	professional	TC	222.27	911939739	1346298361
7	CPT	74176	ffs	CT ABDOMEN & PELVIS W/O CONT	fee schedule	institutional	TC	222.27	911939739	1346298361
8	CPT	74176	ffs	CT ABDOMEN & PELVIS W/O CONT	fee schedule	professional		392.99	911939739	1346298361
9	CPT	74176	ffs	CT ABDOMEN & PELVIS W/O CONT	fee schedule	institutional		392.99	911939739	1346298361

### BILLING\_CLASS

The Kaiser MRF presents pairs of rows which are identical except for the billing\_class alternating between "professional" and "institutional". The "professional" label usually refers to the provider (physician) billing for the medical service, while the "institutional" fee refers to the facility component, which may include nursing, supplies and other ancillary charges. For this Kaiser MRF, the billing\_class column can be ignored, as that information is provided by column G (billing\_code\_modifier), which will be explained in the next section.

F1		<b>v</b> :	XV	fx	BILLING_CLASS						
	А	В		С	D	E	F	G	Н	1	J
1	BILLING	BILLING	CODE	NEGO	DESCRIPTION	NEGOTIATED	BILLING_CLASS	BILLING_	NEGOTIATED_	EIN	NPI
2	CPT		74176	ffs	CT ABDOMEN & PELVIS W/O CONT	Fpercentage	professional		70	911855796	1346298361
3	CPT		74176	ffs	CT ABDOMEN & PELVIS W/O CONT	Fpercentage	institutional		70	911855796	1346298361
4	CPT		74176	ffs	CT ABDOMEN & PELVIS W/O CONT	Ffee schedule	professional	26	170.71	911939739	1346298361
5	CPT		74176	ffs	CT ABDOMEN & PELVIS W/O CONT	Ffee schedule	institutional	26	170.71	911939739	1346298361
6	CPT		74176	ffs	CT ABDOMEN & PELVIS W/O CONT	Ffee schedule	professional	тс	222.27	911939739	1346298361
7	CPT		74176	ffs	CT ABDOMEN & PELVIS W/O CONT	F <mark>fee schedul</mark> e	institutional	тс	222.27	911939739	1346298361
8	CPT		74176	ffs	CT ABDOMEN & PELVIS W/O CONT	F <mark>fee sche</mark> dule	professional		392.99	911939739	1346298361
9	CPT		74176	ffs	CT ABDOMEN & PELVIS W/O CONT	F fee schedule	institutional		392.99	911939739	1346298361

### BILLING\_CODE\_MODIFIER and NEGOTIATED\_RATE

The next screenshot hides the unnecessary row duplication, and billing\_class column, giving a better view of the data.

H	1	✓ : ×	$\langle \ \ f_x$	NEGOTIATED_RATE					
	А	В	C	D	E	G	Н	. 11	J
1	BILLING	BILLING_CO	DDE NEG	C DESCRIPTION	NEGOTIATED_	BILLING	NEGOTIATED_	EIN	NPI
2	CPT	74	176 ffs	CT ABDOMEN & PELVIS W/	O CONTF percentage		70	911855796	1346298361
4	CPT	74	176 ffs	CT ABDOMEN & PELVIS W/	O CONTF fee schedule	26	170.71	911939739	1346298361
6	CPT	74	176 ffs	CT ABDOMEN & PELVIS W/	O CONTF fee schedule	тс	222.27	911939739	1346298361
8	CPT	74	176 ffs	CT ABDOMEN & PELVIS W/	O CONTF fee schedule		392.99	911939739	1346298361

What's important to note is that for CPT/HCPCS billing codes the billing\_code\_modifier (column G) is the true indicator for whether the charge is professional vs institutional:

- TC indicates the professional (provider) charge
- 26 indicates the institution (hospital/clinic/facility) charge

Doing the math, you can see that \$170.71 + \$222.27 totals \$392.99. So row 8, which lacks a billing\_code\_modifier, provides the total rate for an in-patient CAT Scan. And presumably the outpatient charge will be 70% of \$392.99.

**NOTE:** FOR OTHER BILLING CODE SYSTEMS THERE MAY BE A DIFFERENT VALUE, OR WHERE A BILLING\_CODE\_MODIFIER MAY BE MISSING, THE **MRF** CREATOR WILL NEED TO UTILIZE THE BILLING\_CLASS COLUMN TO DIFFERENTIATE BETWEEN THE PROFESSIONAL AND INSTITUTIONAL COMPONENTS.

#### DESCRIPTION

What isn't shown in the screenshots above but is visible in Excel (as shown below) is that Column D, the Description contains far more information than just a succinct "CT ABDOMEN & PELVIS W/O CONTRAST MATERIAL".

For clarity the Excel Advance Data feature has been used to hide all rows and columns except those which present the summary (where billing\_code\_modifier cell is blank) rate for each variant of 74176.

Kaiser is unusual in using the Description field to explain why there are *multiple rates* for the same billing code. In the screenshot below note how Kaiser's Description field includes:

- Succinct Description typical for a CPT/HCPCS
- List of providers and their unique (Kaiser presumably) ID
- Facility locations
- Some other metrics that look to be resource-based relative value scale (RBRVS) related

File	Home Insert Draw	Page Layout Formulas Data Review View Help		Comments	🖻 Share 🔻
D38	38 ▼ I: X ✓ fk CT ABDOMEN & PELVIS W/O CONTRAST MATERIAL,ATTENDING PRACTITIONER:INCL:002036,JOHNSON, 005111,RAHN, 005720,FLEISCHHAUER, 005783,BLACKMON, 005884,TINKER, 005916,CLEMEN, 006376,HERMAN, 006426,KRIEG, 007846,CORLEY, 011028,CROMWELL, 011494,BERNI, 012421,ARMENI, 013003,WILLERFORD, 014666,TEDFORD, 019189,KING, 020130,KLIPPER, 020954,WINTER, 023590,CHERNEKOFF, 024777,DROZ, 029010,MATTY, 029012,CHYMIY, 029219,MORRISON-HOOGSTEDE, 029579,PULUKURTHY, 029674,CAMPBELL, 030586,MORRIS, 031213,SY, 031875,FLGAN, 032066,VOORSMGER, 032473,DOMINSOUNANO, 033528,ROMASCAN, 033598,GARRITY, 033855,DOUGAN, 034656,SEGERSON, 035773,ADRIAN, 036420,HARDY, 037700,TOMADA, 037829,GUTHRIE, 037946,STEWART, 038016,SINGHAL, 038053,MEEKKS, 038187,REED, 039495,STONESTREET, 039503,WECKWERTH, 041039,WEI, 041336,BEACHY, 041732,TIWANA, 042089,WALKOWSKI, 042422, REYES, 043593,LEGSTROM, 043597,HANSEN, 044106,JAIN, 044613,JAIN, 04502,MAY, 045852,MATHEW, 046875,KALMANEK, 049937,TORREGOSA, 052852, FORESMAN, 045393,TORESTRET, 03998,DECAMP, 054130,COLLETTO, 054164,SAULITIS, 054166,FORESMAN, 054392,ROSENBLUM, 054630,KANITHANON, 054985,KLEIN, 052866,PLUEGER, 053998,DECAMP, 054130,COLLETTO, 054164,SAULITIS, 054166,FORESMAN, 05492,SOERBLUM, 054630,KANITHANON, 054985,KLEIN, 055702,MCCORMICK, 055738,HERMESSHANTZ, 055500,OULIN, 057432,LEDEL-HONG, 058865,ARBAHAM, 059102,VOGELSANG, 059183,DARROCH, 059250,CHALK, 055702,MCCORMICK, 055738,HERMESSHANTZ, 055600,OULIN, 057432,LEDEL-HONG, 058865,ASBRAHAM, 059102,VOGELSANG, 059183,DARROCH, 059250,CHALK, 055642,PENN, 05974,BERNI, 05974,BERNI, 059748,TANG, 059299,ARSLAN, 06324,PHASOUK, 060407,MADERA, 060411,GILL, 06092,SOETAERT, 061204,TOOFANINEJAD, 061273,YAN, 061208,NEWMAN, 062126,HOWARD, 052826,TRAUGOTT, 063269,WALDMAN, 053663,GSASOW, 064043,SIDHU, 064149,TRUESDALE, 064882,LLESTAD, 065887,KREISHMANN, 066120,ROBERT, 069049,CELS, 069188,0BBEHAT, 070062,MILBURN, 071683,RKENSHANAN, 066120,ROBERTS, 066440,DAVIS, 068845,BRADSHAW, 067325,PACINI, 068921,STANDAERT, 069049,CELS, 069188,0BBEHAT, 070062,MILBURN,				
A	B C	D	Н	К	L
1 BILLI	I * BILLING_COI * NE *	DESCRIPTION	NEGOTIATE - RATE		
8 CPT	74176 ffs	CT ABDOMEN & PELVIS W/O CONTRAST MATERIAL, CONSUMER'S AGE: INCL: FROM: 000YEARS-TO: 150YEARS, SOI=C OR B, UNI	392.99		
14 CPT	74176 ffs	CT ABDOMEN & PELVIS W/O CONTRAST MATERIAL, CONSUMER'S AGE: INCL: FROM: 000YEARS-TO: 150YEARS, SOI=F, B: OTHER	392.99		
20 CPT	74176 ffs	CT ABDOMEN & PELVIS W/O CONTRAST MATERIAL, SOI=C OR B, UNIT=1.0, NON-FACILITY, POS EXLCUDING03,04,06,07,08,10,1	500.54		
26 CPT	74176 ffs	CT ABDOMEN & PELVIS W/O CONTRAST MATERIAL,,SOI=F,B: OTHER EXCEPT C,UNIT=1.0,FACILIT,POS=03,04,06,07,08,10,12,1	500.54		
32 CPT	74176 ffs	CT ABDOMEN & PELVIS W/O CONTRAST MATERIAL, ATTENDING PRACTITIONER: INCL:002036, JOHNSON, 005111, RAHN, 0057	314.14		
38 CPT	74176 ffs	CT ABDOMEN & PELVIS W/O CONTRAST MATERIAL, ATTENDING PRACTITIONER: INCL:002036, JOHNSON, 005111, RAHN, 0057	314.14		
40					

MRFs from other payers often provide multiple negotiated\_rate, and generally without an explanation. The CMS specification guides MRF creators to use the following fields to handle this situation:

- additional\_information, a free text field
- service\_code which is an array of two digit place of service codes (Kaiser obviously chose to not use this)

Neither of these fields are consistently populated in In-Network rate MRFs, so Keyark has chosen to not (yet) provide these in the MRF Explorer. This information is available in a custom, more comprehensive MRF Report available from Keyark.

### Conclusion

So, what can be concluded about the contract (negotiated rate) for 74176, a non-contrast pelvic and abdominal CAT scan?

It is safe to conclude that a 74176 in Kaiser's Spokane area has an in-patient charge in the range of \$314.14 to \$500.54. Given that the MRF data includes a 70% rate as well, most likely the out-patient rate is 70% of the in-patient rate. With a little more work, we can find out if this rate varies substantially across the entire State of Washington Kaiser network.

### SOURCE MRF

This tutorial utilized a beta version of the MRF Explorer to search the 2022-11-01\_KFHP\_WA-SF-COMMERCIAL-2\_in-network-rates.json MRF file. You can navigate to the latest version of this MRF by visiting <a href="https://healthy.kaiserpermanente.org/washington/front-door/machine-readable">https://healthy.kaiserpermanente.org/washington/front-door/machine-readable</a>.

At the time of the analysis, similar negotiated rates were evident for the -2, -3, -4 and -5 Kaiser Washington MRFs. The smaller -1 MRF, which appears to have less detail, was not assessed.

Last updated: 2023-02-05